

READY FOR A PENNPAC LEADERSHIP ROLE?

Experienced PennPAC Team Leader [Bleema Bershad W' 95](#) addresses some common questions.

Will I be successful in handling the **responsibility**?

1

Being a Team Leader is a responsibility you will definitely be able to handle with the support of your team. PennPAC works hard to curate a team of volunteers dedicated to the success of the project. Through the Volunteer Relations process, PennPAC selects volunteers with the time and skills needed for project success. If you are concerned about taking on too much work in a group project, this is the perfect setting for you to hone your delegating and feedback skills. Plus, there's a lot of support from PennPAC (see below...)

What kind of **training materials and training** are available?

2

The Team Leader Training Manual is thorough, clear and very helpful. You will also have two training calls, one with PennPAC leadership and one with your dedicated project Liaison. You'll learn everything you need to know and have the opportunity to ask any questions. In addition, the Liaison is there to help throughout the project and will check in with you frequently.

What exactly does the **liaison** do to help?

3

Each project team has its own dedicated Liaison, a seasoned PennPACer with past team leadership experience. Their role includes: introducing team leadership to the Client, briefing team leadership on Client and project expectations, providing training and being available throughout the course of the project to provide support and guidance in addressing any questions or concerns.

What **tools** will PennPAC provide to help ensure my team's success?

4

PennPAC management is constantly creating and improving TL tools. The online Team Leader Toolkit includes a huge library of template documents and samples of similar prior projects and graphics that you can leverage. While each team and each project will have its own dynamic and style, you can draw a lot from these materials.



What is the real **time commitment** for a Team Leader?

5 The number of hours estimated by PennPAC for a Team Leader—5-7 hours/week—is definitely accurate. It may be a bit busier during the first week when you are setting things up and ahead of the midterm and final meetings, but 5-7 hours/week is a realistic portrayal of the time expectation.

What if we let the **client** down?

6 You won't! Clients are consistently impressed with the quality of PennPAC's work. We often hear that our work is just as good if not better than that of paid consultants. Penn alumni take their responsibilities seriously. Clients are grateful for the engagement and impressed by the caliber of the consultants. Plus, team members rise to the occasion. And, the Liaison and PennPAC management are there to make sure things are going smoothly.

What is the biggest **benefit** to being a Team Leader?

7 Without a doubt, the payoff in leadership skills, relationships made and service is worth the effort. You get to know nonprofit leaders and learn so much about how they operate, their challenges and accomplishments. You fine tune your leadership skills and also have fun getting to know a whole new group of Penn alums. All of this while making a positive impact on a nonprofit, one that could not have been made without your leadership. It's a great sense of accomplishment and impact.

What do **other Team Leaders** think?

8 "PennPAC put together a great mix of professionals. Together the team was able to cover everything and the guiding documents were very helpful. The time commitment expected was reasonable."
– Craig Mills GSAS '07

"Working with such a motivated team of talented volunteers allowed us to exceed our client's expectations and inspired us to perform at our absolute best, individually and as a team."
– Sandy Hsaio W '02

"This was an excellent opportunity to provide real help to a non-profit in the city that we believed in. Working with the team was inspirational. And, overall, I learned a ton."
– Risa Turetsky SAS '03

"The big reward of the project was working with the really smart and motivated young Penn graduates."
– David Bradley W'82



/pennpac



@Penn_PAC



/company/pennpac-pro-bono-alumni-consulting-

www.pennpac.org
info@pennpac.org